



CITY COUNCIL AGENDA REPORT

City of Anaheim CITY MANAGER'S OFFICE

DATE: JUNE 18, 2024
FROM: CITY MANAGER'S OFFICE
SUBJECT: FIRST AMENDMENT TO AGREEMENT WITH BE WELL OC
FOR MOBILE MENTAL HEALTH CRISIS RESPONSE
SERVICES

ATTACHMENT (Y/N): YES **ITEM # 27**

GOVERNMENT CODE § 84308 APPLIES: YES

RECOMMENDATION:

That the City Council, by Motion, approve a First Amendment to Agreement with Be Well OC, increasing the contract amount by \$400,000 for a total amount not to exceed \$1,700,000, for mobile mental health crisis response services for 90 days, and authorize the City Manager, or designee, to execute and administer the agreement under its terms and conditions.

DISCUSSION:

In June 2023, the City of Anaheim entered into an Agreement with Be Well OC to provide a mental health system of care, supported by the Mobile Be Well team (HOPE Anaheim). Since May 2022, HOPE Anaheim has been making contact with people in need throughout our city. Case management as part of this agreement is an integral component of HOPE Anaheim to ensure successful outcomes and building trust with program participants.

The early stages of HOPE Anaheim were designed to divert calls for service from the Anaheim Police Department (APD) to trained mental health professionals. As the program evolves, we are working collaboratively to improve the mental health system of care, as it applies to the residents of Anaheim, and to remove barriers to utilizing mental health professionals that may currently exist. The City and Be Well OC are continuing to refine the metrics and data to ensure successful outcomes are measured, such as linkage to hospitals, treatment, and housing.

This first amendment to the Agreement with Be Well OC, will allow time over the next three months for the City and Be Well to continue to evaluate the current services, the existing scope of work and overall objectives and potentially work toward a longer-term agreement in the future.

IMPACT ON BUDGET

Sufficient funds are available in the Housing and Community Development's proposed Fiscal Year 2024/25 budget.

Respectfully submitted,

Greg Garcia
Assistant City Manager

Attachment:

1. First Amendment
2. Original Agreement